



Issue 5

March 2010

## President's Message

A quarter of the way through 2010 and we all seem to be busier than ever.

One reason is that there is clearly more focus now on managing risk than ever before. The release of ISACA's new Risk IT Framework and Practitioners Guide could hardly have been better timed. But the beauty of Risk IT is not really in the timing, it's in the content! This framework, in my humble opinion, is the best yet from ISACA. It is well structured, complete and easy to understand.

I had the pleasure of presenting Risk IT to the AISA Risk Special Interest Group in early February. To prepare for this, I spent much of January reading through the Framework and Guideline. I found it so easily absorbed it was actually a pleasure to pick it up and thumb through it. The figures are so simple yet informative, they almost tell the story on their own. I reckon we should all make this the "Year of Risk IT".

We kicked off our Professional Development program in February and were treated to a great session by Nick Ellsmore. Nick provided an alternative view of information security through analogies with dyepacks, heroin and winnowing wheat. Nick's session is posted on the Chapter web site, so have a read and post questions and comments on our Linked-In group.

You'll have noticed the Special General Meeting being held along with our March Professional Development Session. In the past few years, we have been forced to spend an enormous amount of money printing and mailing the AGM pack, because our By-Laws stipulate postal mail. This worked out fine when we had a few hundred members and not everyone had access to email, but times have changed and so should we. Please do cast your vote.

We have the AGM coming up in April. We'll be voting in a new Board, and I will be handing over the keys to our new President, so do come along. And on that note, I'll end my last President's Report.

Garry Barnes,
President, ISACA Sydney Chapter

#### **New Board Members**

Sadly we had to say farewell to two members of our Board early this year.

Daniel Rosa, who was our CISM Certification Director is now based in Singapore and Derek Matthews will fill the role, pending election at the upcoming Annual General Meeting.

Sudarshan Mandyam, who was our CISA Certification Director is now in India, and Gurvinder Pal Singh will fill his role, also pending election at the upcoming Annual General Meeting.

Both Daniel and Sudarshan were hard working and active Directors and they gave great support to the Board. They also provided valuable guidance to Derek and Gurvinder over the last few years, and I'm sure you'll see the same high quality service from Derek and Gurvinder.

You can read more about Gurvinder on page 8 and Derek on page 9. We'll publish more Board updates following the Board elections at the upcoming Annual General Meeting in April.



Sandra Blair and Mike Thompson at the Member Information Session held on 11 March 2010

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## **Professional Development News**

# Annual General Meeting and Professional Development Session 14 April 2010

The Annual General Meeting of the Sydney Chapter of ISACA will be held on Wednesday 14th April at Ernst and Young, Level 33, 680 George Street Sydney. The AGM will be followed by Keynote Briefing Session #3: A BRIEFING ON LOCAL AND GLOBAL DATA PRIVACY TRENDS AND ISSUES presented by Troy Braban, Senior Manager, Accenture

#### **AGM Agenda:**

Annual General Meeting of the members 5:30-6:00 pmIntroduction by Ernst & Young Representative 6:00-6.15 pmKeynote Presentation 6:15-7:15 pmNetworking and refreshments 7.15-8:00 pm

Cost: Members - free / Non-members - \$20.00 (includes GST) CPE: 1 Hour

Refer to page 3 for a preview of the April Keynote Presentation

#### **Keynote Presentation— May 2010**

Ken Doughty of ING Australia will present a very topical session on Key Risk Indicators. This session will be held on May 11 at the Telstra Auditorium from 12 to 2pm.

### **Our Sponsors**

ISACA Sydney wishes to thank all our generous sponsors through 2010 who helped us present these and other ISACA Sydney events cost effectively to our members.

Our sponsors include:-

- Telstra Security Solutions
- Frame Group
- AISA
- Westpac

- Ernst & Young
- PriceWaterhouse Coopers
- Lexus Nexis

Carmen Hawkins, Professional Development and Marketing Director, Sydney Chapter ISACA





Mark you diaries for the upcoming Oceania CACS Conference being held in Melbourne from 2nd to 4th August 2010

For more information visit http://www.oceaniacacs2010.org/

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# UPCOMING EVENTS Keynote Presentation April 2010

Undoubtedly Data Privacy and Protection is a very relevant topic to all organizations today. From cyber security threats to data breaches and attacks, these issues are on the news every week and there are many relevant questions and concerns about the topic. Last year, in an effort to determine how data privacy perceptions and practices around the globe inform and influence data protection practices, we joined forces with the Ponemon Institute to conduct a comprehensive study of the current state of data privacy and protection. The research involved two global surveys of more than 5,500 business leaders and 15,000 individuals across 19 countries. This is the first time we have seen country specific data for Australia - meaning we can provide a global business and consumer perspective and compare to local trends and findings.

Five key findings emerged from our research:

- Finding 01: There is a notable difference between organizations' intentions regarding data privacy and how they actually ensure compliance with it.
- Finding 02: A majority of organizations have lost sensitive personal information, and among these organizations, the biggest causes are internal and therefore something they potentially could control.
- Finding 03: Compliance complacency is prevalent throughout the world.
- Finding 04: Understanding the perspective on and approach to data privacy and protection of business partners is crucial.
- Finding 05: Organizations that exhibit a "culture of caring" with respect to data privacy and protection are far less likely to experience security breaches.

**Presenter**: Troy Braban is a Senior Manager in Accenture's Technology Consulting - Security practice in Melbourne. Troy leads Accenture's Data Protection & Privacy line of business within the Security Practice in South East Asia, Australia and Korea (SEAAK).



## AusCERT2010 Nothing Without Security 16th - 21st May, Royal Pines Resort, Gold Coast, Australia



ISACA is a proud supporter of AusCERT2010.

AusCERT2010 IT Security Conference, theme: Nothing Without Security

Join us at **AusCERT2010**, the Asia Pacific Information Technology Security Conference - an international conference focusing on IT security; for CFOs, CIOs, CTOs and technical staff from government agencies, universities and industry. Learn about the latest IT security issues from a business and technical perspective.

This will be the ninth AusCERT conference and will take place from **Sunday 16 to Wednesday 19 May 2010** followed by two days of workshops. The venue will be RACV Royal Pines on the Gold Coast, Queensland, Australia. Visit http://conference.auscert.org.au/conf2010/

ISACA members receive a special discount equal to the four plus level. This is equal to a 27% discount off the single delegate price. Do put the initials 10ISACA in the last text box when registering.





#### **ISACA Launches CRISC**

**New Certification for Risk Professionals** 

ISACA recently announced the development of a new risk and control-related certification. The Certified in Risk and Information Systems Control (CRISCÔ, pronounced "see-risk") designation is for IT and business professionals who identify and manage risks through the development, implementation and maintenance of information systems (IS) controls. These professionals help enterprises accomplish business objectives such as effective and efficient operations, reliable financial reporting, and compliance with regulatory requirements.

The need for this new certification was identified and reported on as part of ISACA's strategy. A Board appointed task force was created in July 2009 to develop this new certification. Extensive research was conducted globally that resulted in the validation of a need for a certification for IT and business professionals

#### What will be the requirements to earn the CRISC designation?

Earning the CRISC designation will require a combination of experience and expertise. Candidates will be required to prove and demonstrate a minimum of three years of experience related to:

Risk identification, assessment and evaluation

Risk response

Risk monitoring

IS control design and implementation

IS control monitoring and maintenance

In addition, candidates will be required to pass the CRISC exam and commit to a code of ethical conduct and a program of professional continuing education.

The task force is currently developing a CRISC job practice that will consist of subject matter areas (domains) and related task and knowledge statements that will serve as the basis for certification and exam development. The job practice is planned for completion in March 2010.

#### Will there a grandfathering program?

Yes, just as was the case with other ISACA certification programs the CRISC certification will include a period in which highly experienced professionals can apply for CRISC certification without taking the CRISC exam. The grandfathering program is scheduled to start on 1 April 2010 and finish in March 2011. Program details will be announced after the completion of the job practice.

#### When will the first CRISC exam be offered?

The first CRISC exam will be offered in December 2011. The exact timing will be determined based on the development of an adequate exam item pool for testing. Item writers will be solicited shortly after the completion of the job practice to write items for the new exam.

#### How will CRISC compare to other ISACA certifications?

CRISC is intended to complement ISACA's three existing certifications.

- CRISC is for IT and business professionals who are engaged at an operational level to mitigate risk while CGEIT is for IT and business professionals who have a significant management, advisory or assurance role relating to the governance of IT, including risk management;
- CRISC is for IT and business professionals who design, implement and maintain IS controls while CISA is designed for IT professionals who perform independent reviews of control design and operational effectiveness;
- CRISC is for IT professionals whose roles encompass security, operational and compliance considerations, while CISM is for individuals who manage, design, oversee and/or assess an enterprise's information security, including the identification and management of information security risks.

The Sydney Chapter of ISACA will keep you up-to-date as more news come to hand. In the meantime check the webpage at www.isaca.org/crisc

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## Are you

## CONCERNED

about any of the following in your Active Directory

## **INFRASTRUCTURE?**

- (5) Users being added to administrative groups
- Auditing changes to group policy settings
- Monitoring user logon failures
- (a) Access to sensitive documents such as payroll reports or other file shares
- User activity monitoring such as login times and object access
- Having data required for forensic investigation
- SOX/HIPAA/PCI-DSS or other compliance requirements

## TALK TOUS about our solutions that leverage your existing SCOM infrastructure.

## We can show you how to:

- (a) Receive alerts when groups such as domain administrators are modified
- Receive alerts when an admin changes key policy settings such as password strength
- (a) Receive alerts when there are a large number of login failures
- Receive alerts when sensitive documents are viewed or modified by users
- O Investigate user activities such as login times and locations
- Discretificate activities related to security incidents
- Meet your corporate compliance requirements





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## **Sydney University - Business Information Systems Association**



Do you ever reminisce about the halcyon days of university? So much potential, so many options.

Do you ever wish that you could go back and give yourself some much needed advice?

The Business Information Systems Association's mentoring program tries to do just that by linking experienced professionals with promising, committed students who are looking to follow in their footsteps.

Why not get involved and help to shape a bright career? BISA is a student organisation based out of Sydney University designed to help those with an interest in Business Information Systems. In 2010 it is launching its inaugural mentoring program and is looking for professionals who want to develop career skills, pass on acquired knowledge and facilitate involvement with academia. The program involves three hours a semester of one-on-one meetings and, although BISA provides a suggested framework, its input is limited. BISA hopes that involvement will enable the development of a network of like-minded professionals.

**Registration has been extended for ISACA members to March 24**. A Mentor Introduction evening is being held on March 24 from 6.30pm-7.30pm at a City venue.

Visit the BISA website at www.bisa.org.au for more information.

Andrew Knevitt President BISA



AUDIT COMPLIANCE SERVICES

P: 0417 044 622 E: mike@wrightlane.com.au Suite 147 30 Foveaux Street, Surry Hills NSW 2010 www.wrightlane.com.au

#### WRIGHT LANE SERVICES

The services offered can be provided as:

- » one-off independent reviews including IT compliance audits and system-under-development health checks; or
- » temporary support to augment existing IT compliance resources or fill a critical vacancy quickly.

The aim of the services is to provide business management with:

- » confirmation that necessary IT controls are in place;
- » achievable and practical IT compliance recommendations; and
- » ultimately, reviews that result in adding value to your existing IT environment.

#### WRIGHT LANE EXPERIENCE

The principal, Mike Wright has 30 years IT professional experience, half of which was specifically in IT Audit Compliance gained working with such international major corporations as Qantas in Australia and Cable & Wireless, Sainsbury and Esso Petroleum in the UK.

## Did You Know...

There are now more than 350 ISACA and third-party books available online to members **free-of-charge** from the ISACA eLibrary.

For details, please visit <u>www.isaca.org/</u> <u>elibrary</u>. ■

## **Certification News**

#### **CGEIT News**

Sydney Chapter will provide a CGEIT roundtable for candidates sitting the June 2010 exam. The roundtable will be held on 21 April at the Frame Group. You can register for this event by contacting Sandra Blair.

Also, for the first time for CGEIT candidates, ISACA has released the CGEIT Review Manual. This resource can be purchased through the Bookstore at www.isaca.org/bookstore

David Roche
CGEIT Coordinator



### **CISA and CISM Review Sessions**

CISA Review Sessions will be held at the Frame Group, Level 11, 189 Kent Street, Sydney from 5:30 to 7:30pm.

The CISA Review Sessions schedule is as follows:

Monday, 22 March Study and Exam Preparation

Monday, 29 March The IS Audit Process Tuesday, 06 April IT Governance

Monday, 12 April System and Infrastructure Lifecycle Mgmt

Monday, 19 April IT Service Delivery and Support

Tuesday, 27 April Protection of Information Assets (Part I)

Monday, 03 May Protection of Information Assets (Part II)

Monday, 10 May Business Continuity and Disaster Recovery

Monday, 17 May Sample examination & discussions (50 MCQs)



Gurvinder Pal Singh, CISA Coordinator and Vijay Bala, who is assisting Gurvinder running the CISA portfolio

CISM Review Sessions will be held at PriceWaterhouse Coopers, Darling Park Tower 2, 201 Sussex Street, Sydney from 5:30pm to 7:30pm.

The CISM Review Session schedule is as follows:

Wednesday, 07 April Information Security Governance Wednesday, 14 April Information Risk Management

Wednesday, 21 April Information Security Program Development Wednesday, 28 April Information Security Program Management and Response

Wednesday, 05 May Incident Management and Response Wednesday, 12 May Practice Questions & Discussions

Wednesday, 19 May Sample Exam



Derek Matthews, CISM Coordinator

To register for these Review Sessions please contact Sandra Blair.

#### **Review Session Fees:**

Attendance at all CISA or CISM Review Sessions + Sample exam:

Member rate:

\$120 + GST

Non-Member rate: \$395\* + GST (\*includes one year

membership with ISACA)

CISA or CISM Sample Exam only: Member rate: \$45 + GST Non-Member rate: \$75 + GST Candidates for the CISA, CISM and CGEIT examinations must register through www.isaca.org/examreg before 7 April 2010

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### **Getting to Know: Gurvinder Pal Singh**

Gurvinder is our new CISA Certification Director on the Sydney Chapter Board.

What interested you in ISACA? ISACA presents a fusion between IT auditing and information security perspectives. The core is of widely accepted cross-industry best practices, where information security gets its justification from business needs. The implementation includes information security as an autonomous function inside wider corporate governance. Joining ISACA gave me a perfect platform to advance my career and skills in the field of Information Security and Audit, which is highly regarded in the industry.



Why you wanted to become a Certification Director? I always wanted to network

with my peer professionals and learn what they are doing in their respective industries and similarly sharing my knowledge with the peers. While doing certification review sessions I found that this a perfect platform to improve knowledge and brush shoulders with one of the best in the industry.

What do you like to do to relax? I listen to Indian Classical music and in particular Sufi music. I also like flying scaled full sized helicopters to relax and recoup concentration.

**Tell us about your background:** Gurvinder Pal Singh is a Security Specialist in Information & Communications Technology ICT Operations Delivery at RailCorp

### **Member Information Session**

On 11 March 2010, the Chapter held an Information Session for potential new members and certification candidates at the Frame Group. Mike Thompson, Chapter Vice President, presented a brief overview of the Association and Chapter, and our Certification Directors provided information about each of the certifications.

If you have any questions about ISACA's membership or certification offerings, please send your questions to Sandra or directly to relevant Chapter Director.

#### ISACA Web Site Redesign Update



Scheduled for release in June 2010, the new ISACA web site will foster networking opportunities with other ISACA members through the use of MyProfile, which will include such features as:

- ⇒ **Professional interests**—Quickly view web site content that is of personal interest.
- Connect with other ISACA members—Add members to your personal connections; send members messages via a private ISACA e-mail address; and view members with shared interests, language or region.
- ⇒ **Blogs**—Create an ISACA blog.

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### **Getting to Know: Derek Matthews**

Derek is our new CISM Certification Director on the Sydney Chapter Board.

What interested you in ISACA? I wanted to gain a 'quality' certification that would be globally recognised in Information Security management, after talking with my peers I decided on the ISACA CISM Certification.

Why you wanted to become a Certification Director? I attended the CISM review sessions prior to my CISM exam, I was impressed with the structure and professionalism shown by the volunteers and wanted to become part of that process. I also



wanted to giveback to the information Security industry as a whole and thought what better way than to help local upcoming security professionals.

What do you like to do to relax? I play golf, cycle, walk, read, enjoy movies, listen to pod-casts, enjoy a glass of Aussie Red.

**Tell us about your background:** I worked in software development and Systems Analysis for 17 years and Information Security for 11 years. I've worked in England, South Africa, Scotland, Isle of Man, and Australia. The companies I've worked for include Rand Merchant Bank, National Semiconductor, Rolls Royce, Royal Skandia Life Assurance, HSBC Bank Australia.

My current position is Information Security Risk Manager with HSBC, here in Sydney.

## **CISA and CISM High Scorers**

Congratulations to our CISA and CISM high scorers for the December 2009 exams. Each has won a free ticket to the ISACA One Day Summit to be held in June 2010.

Top CISA Scorers	Top CISM Scorers	
1. Mike McDermid	1. Julian Busic	
2. David Phipson Richard Lane	2. Jonathan Payne	
3. Martin Swinburn	3. David Begg	





Mike Thompson, Chapter Vice President, presented the awards to David Phipson (above left) and David Begg (above right) at the Member Information Session held at Frame Group on 11 March 2010.





Information Systems Audit & Control Association PO Box 715, Kellyville. NSW 2155
Telephone/Fax: (02) 8678-1518
Email: sandra.blair@isaca.org.au
www.isaca.org.au

#### **Advertising Prices (includes GST)**

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Full Page	\$660.00	\$275/month	\$715/issue & month
Half Page	\$330.00	\$275/month	\$550/issue & month
Quarter Page	\$165.00	\$275/month	\$400/issue & page

If you would like to place an advertisement in SCAN or on our website, or for any enquiries, please contact Sandra Blair on 8678 1518 or at sandra.blair@isaca.org.au.

#### 2009-2010 ISACA Sydney Chapter Board

President	Garry Barnes	0420-360-459	president@isaca.org.au
Vice President	Mike Thompson	9018-5042	vice_president@isaca.org.au
Secretary & IPP	Johan Pelser	0414-813-357	secretary@isaca.org.au
Treasurer	Danny Ng	8253-1533	treasurer@isaca.org.au
Membership	John Ferguson	9312-1963	membership@isaca.org.au
Education	Rodd Hamilton	9248-4330	education@isaca.org.au
Education	Eric Leo		education@isaca.org.au
Certification CISA	Gurvinder Pal Singh		cisa@isaca.org.au
Certification CISM	Derek Matthews		cism@isaca.org.au
Certification CGEIT	David Roche	0488 221 888	cgeit@isaca.org.au
Marketing	Carmen Hawkins	0418-761-009	marketing@isaca.org.au
Editor (Non-Board Position)	Garry Barnes	0420-360-459	editor@isaca.org.au
Administration Manager	Sandra Blair	8678-1518	sandra.blair@isaca.org.au





#### Code of Professional Ethics

ISACA's members are committed to upholding the following practices:

**Support the implementation** of, and encourage compliance with, appropriate standards, procedures and controls for information systems.

**Perform their duties** with objectivity, due diligence and professional care, in accordance with professional standards and best practices.

**Serve the interest of stakeholders** in a lawful and honest manner, while maintaining high standards of conduct and character, and not engage in acts discreditable to the profession.

**Maintain the privacy and confidentiality** of information obtained in the course of their duties unless disclosure is required by legal authority. Such information shall not be used for personal benefit or released to inappropriate parties.

**Maintain competency** in their respective fields and agree to undertake only those activities which they can reasonably expect to complete with professional competence.

**Inform appropriate parties** of the results of work performed, revealing all significant facts know to them.

**Support the professional education of stakeholders** in enhancing their understanding of information systems security and control.

#### **Disclosure**

As one of the objectives of ISACA is to be a forum for the free expression and interchange of ideas, statements of position or expressions of opinion appearing herein are those of the authors and not by the fact of publication necessarily those of ISACA and likewise the publication of any advertisement is not to be construed as an endorsement of the product or service offered unless it is specifically stated in the advertisement that there is such approval or endorsement.

#### **Get Published!**

SCAN is a quarterly newsletter providing a forum for members to print their words of wisdom, truth or fiction. Submissions can range from short messages to a series of articles.

The ISACA Board rewards article writers with published articles under two pages receiving \$50 and articles two pages or more receiving \$150.

Please submit article by email to sandra.blair@isaca.org.au or call Sandra on 8678-1518 .